# ANNEX .LU - SPECIAL CONDITIONS FOR THE .LU ccTLD

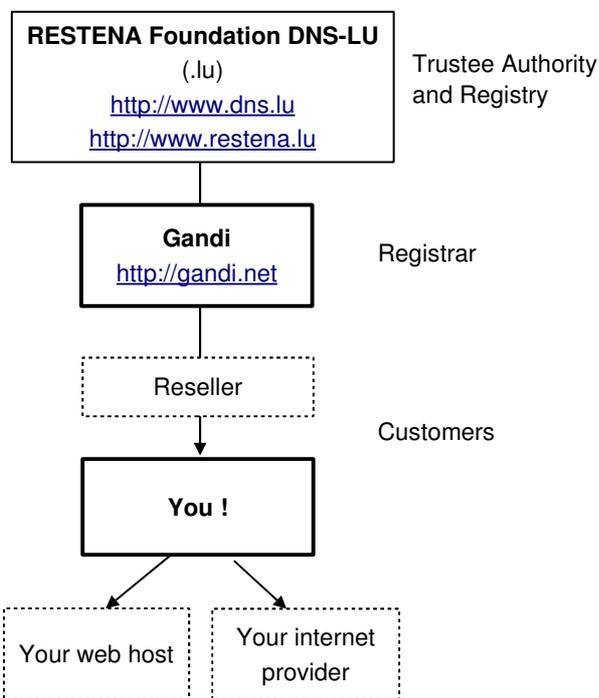*version 2.1 – January the 17th, 2011*

In addition to Gandi's General Terms and Conditions for domain name registration, the registration and use of a .LU domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our website. Capitalized terms have the definition attributed to them in Our General Terms and Conditions of Domain Name Registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi. Your current contracts are freely available for viewing when You log into Your account at: http://www.gandi.net/admin/contracts/.

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## Section .LU.1. Trustee authority and Registry

.LU is the official country code Top-Level-Domain (ccTLD) of Luxembourg. The following diagram presents the various parties involved and the Trustee Authority for the .LU TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

## Section .LU.2. Registration terms and conditions

When You apply to register a .LU domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .LU domain names, as defined by RESTENA Foundation, and which may be viewed at the following pages:

- Domain Name Charter:
  http://www.dns.lu/en/support/general-information/domain-name-policy-lu-charter/
- General Terms and Conditions:
  http://www.dns.lu/media/content/pdf/EN_3.1.2.4_AGREEMENTS-Annexe3-Conditions-denregistrement.pdf

- Acceptable Use Whois Policy:
  http://www.dns.lu/media/content/pdf/EN_2.1.0_PDF-CHARTER-WHOIS.pdf

These contracts are binding between You and the .LU Registry. The special conditions contained herein do not replace these Rules, but rather form part of them. You acknowledge to have fully understood and accepted these Rules on Our Website.

## Section .LU.3. Special requirements

.LU special requirements are available at:
http://www.gandi.net/domain/lu/info

.LU domain names are open to anyone.

To register a .LU domain name, You must adhere to the following conditions:

- the registration term is 1 year,
- to avoid any deletion of the domain name, the renewal must be paid and funds cleared **no later than 2 days before the Expiration date**,
- provide and maintain accurate, reliable and up-to-date personal contact information, failing this the .LU Registry can delete Your domain name,
- specify nameservers (DNS) that are correctly configured for the domain name that You intend to register, according to the Registry's "zonecheck" standards,
- You do not acquire property rights of the domain name registered but rather that You are granted user rights of the domain name,
- the Registry reserves the right to refuse the registration of domain names considered obviously to be contrary to public order or good morals without any possibility of refund in the event of deletion,
- some words are prohibited:
  http://www.dns.lu/media/content/pdf/EN_3.1.2.5_AGREEMENTS-Annexe4-Liste-noms-bloques.pdf, and names containing two characters followed by two hyphens.

## Section .LU.4. Pricing

Our prices can be viewed at:
https://www.gandi.net/domain/price/detail/lu/

## Section .LU.5. Storage of contact information

You accept that the .LU Registry can access Your personal contact information and display it in the public [Whois](#) database.

## Section .LU.6. Dispute resolution policy

The Registry does not have any particular dispute resolution procedure in place concerning .LU domain names. It is up to the parties involved in the dispute to resolve the dispute between themselves, either amicably or through the courts. The court decision should be sent by registered post to DNS-LU no later than ten days following the ruling.

## Section .LU.7. Transfer (change of Registrar)

The process is started on Our Interface. Before requesting the transfer of the domain, please be sure that Your domain name does not expire soon (We recommend that you start the transfer request at least one month prior to its Expiration).

The administrative contact will receive an email from the Registry, asking to accept the transfer. If You don't accept the transfer within 15 days, it will be canceled.

**The transfer to Gandi does not include any renewal. The creation date is reset at the Registry, and any remaining period is lost.**

Trade (changing the owner and the Registrar at the same time) is possible.

## Section .LU.8. Ownership change

The owner change can be done through a fax-based process (Gandi form and proofs of identity).

The current administrative contact will receive an email from the Registry, asking to accept the owner change. If You don't accept the owner change within 15 days, it will be canceled.

**The owner change does not include any renewal. The creation date is reset at the Registry, and any remaining period is lost.**

## Section .LU.9. Deletion process

**1 day before the Expiration date**, the domain name is released by Gandi to the Registry. All associated technical services are deactivated.

At this time, the domain name is placed on Quarantine status and can be restored, in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department. The length of the Quarantine period is 30 calendar days.

If the domain is neither renewed nor restored within these deadlines, the Registry shall place the domain on "Pending Delete" status for several days, and then delete the domain name, which will become available for registration under the "first-come first-served" basis.

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