

## ANNEX .NO - SPECIAL CONDITIONS FOR THE .NO ccTLD

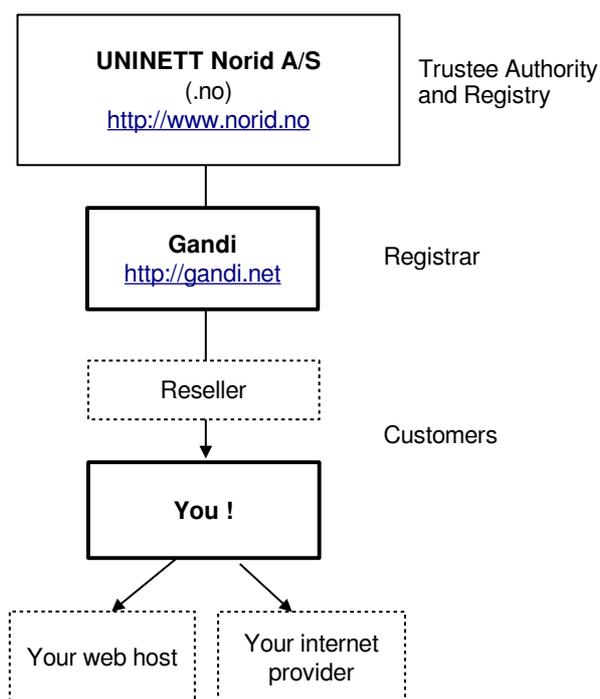
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In addition to Gandi's [General Terms and Conditions](#) for domain name registration, the registration and use of a .NO domain name implies the acceptance of and compliance to the present special conditions contained herein.

All Your legal information and contracts can be viewed at any time via Our [website](#). Capitalized terms have the definition attributed to them in Our [General Terms and Conditions](#) of Domain Name Registration. Specifically, "You" refers to the owner of the domain name, and "We" designates Gandi.

### Section .NO.1. Trustee authority and Registry

.NO is the official country code Top-Level-Domain (ccTLD) of Norway. The following diagram presents the various parties involved and the Trustee Authority for the .NO TLD:



You can view the information and special rules of each party involved by clicking on the respective links.

The owner of a .NO domain name enters into direct contract with the Registry Norid, in addition to its contract with the Registrar (GANDI).

### Section .NO.2. Registration terms and conditions

When You apply to register a .NO domain name, You acknowledge that You have fully understood, and that You certify to have full knowledge of and that You agree to abide by all the rules and specific conditions of .NO domain names, as defined by Norid, and which may be viewed at the following page:

- Domain name Policy for .NO:  
<http://www.norid.no/navnepolitikk.en.html>

This contract is binding between You and the .NO Registry. The special conditions contained herein do not replace these rules, but rather form part of them. You acknowledge to have fully understood and accepted these rules on Our website.

### Section .NO.3. Special requirements

.NO special requirements are available at:  
<http://www.gandi.net/domain/no/info>

#### Eligibility requirements

.NO domain names are open to organizations ([Types of organizations that may apply for .no domain names](#)) and individuals that have a Norwegian address.

Organizations must:

- be registered with Norway's Central Coordinating Register for Legal Entities « Brønnøysund Register Centre (Enhetsregisteret) »,
- have a Norwegian post address,
- exercise genuine operations and/or activities specified in the Central Coordinating Register for Legal Entities, You shall have to provide evidence of it to the Registry upon request.

Individuals must:

- be at least 18 years,
- be registered in the Norwegian National Registry (Folkeregisteret) with a Norwegian national identity number (fødselsnummer),
- have a Norwegian post address.

.NO domain names are also open to embassies and official committees that have a Norwegian postal address.

#### Administrative requirements

**Organizations can not register more than 100 .NO domain names and individuals more than 5 .NO domain names.**

**If You are an organization, the administrative contact (legal contact) has to be an individual who is an employee of the holder's organization or is affiliated with the organization, and have a Norwegian postal address.** In application of Registry rules, the administrative contact (legal contact) represents the holder's organization.

In any case, You must provide and maintain accurate, reliable and up-to-date personal contact information. The .NO Registry can request that You provide evidence of the accuracy of personal contact information provided and failing this, delete Your domain name or assign it to another person.

#### Technical requirements

You shall have to specify at least 2 nameservers (DNS) that are correctly configured for the domain name that You intend to register, according to the Registry's "zonecheck" standards (<http://www.norid.no/regelverk/vedlegg-f.en.html>).

## Registration procedure

During Your registration request on Our website, You have to provide the following information:

- for organization: Your organization number with Norway's Central Coordinating Register for Legal Entities,
- for individuals: Your personal identifier (PID). This number must be previously generated with the Registry via its dedicated interface: [PID automat](#).

After launching Your registration request on Our website, You must fill out the applicant declaration form on the [Registry's website](#). If You are an organization, the declaration form must be accepted by a legal representative of Your organization as declared with Norway's Central Coordinating Register for Legal Entities.

Once the completed applicant declaration form has been recovered, You must email it to Gandi at [reg.no-process@gandi.net](mailto:reg.no-process@gandi.net), with, if You are a legal person, Your registration certificate.

**In accordance with the .NO Registry rules, Your request will be validated and Your domain name registered after the receipt of Your declaration form.**

The applicant declaration form is part of the contract between You and the .NO Registry, its purpose is to clarify the responsibility between You, the Registry and Your Registrar.

## Special procedures for certain organizations

Embassies and official committees shall have to send Us additional documentation ([Types of organizations that may apply for .no domain names](#)):

- for embassies: organization number and a written approval from the embassy stating that this organization is the official embassy of the country in question,
- for official committees: organization number and a written approval from the relevant governmental authority stating that this organization has status as a official committee.

Organizations registered in Norway's Central Coordinating Register for Legal Entities in category "other legal entity" ("annen juridisk person") are not eligible for .NO domain name registration. However You can send a request to the Registry with additional documentation ([Types of organizations that may apply for .no domain names](#)). The Registry will check this documentation and can authorize You to register Your domain name.

## Reserved names

Some words are reserved or prohibited: <http://www.norid.no/regelverk/vedlegg-a.en.html>, and Names containing two characters followed by two hyphens are not allowed.

## Section .NO.4. Registration term

The registration term is 1 year. To avoid any deletion of the domain name, the renewal must be paid and funds cleared **no later than 2 days before the Expiration date**.

## Section .NO.5. Pricing

Our prices can be viewed on:  
<https://www.gandi.net/domain/price/detail/no/>

## Section .NO.6. Storage of contact information

You accept that the .NO Registry can access Your personal contact information and display it in the public [Whois](#) database.

## Section .NO.7. Dispute resolution policy

The .NO Registry has set forth a .NO domain name Alternative Dispute Resolution Policy that You agree fully abide by:

- Dispute Resolution Policy: <http://www.norid.no/regelverk/vedlegg-h.en.html>
- Dispute Resolution Service Provider: <http://www.norid.no/regelverk/klagenemnda.en.html>

## Section .NO.8. Transfer (change of Registrar)

The process is started on Our Interface. Before requesting the transfer of the domain, please be sure that:

- if an authorization code is associated to Your domain name, You have it. This code is supplied by Your current Registrar (if You can not retrieve it, please contact Our customer service department),
- and that Your domain name does not expire soon (We recommend starting the transfer request at least one month prior to its Expiration).

The transfer's completion requires Your confirmation (by e-mail).

The transfer of a .NO domain name does not change the domain's Expiration date.

## Section .NO.9. Ownership change

Owner changes are **not available on Our Website**. If You need to change the ownership of a domain name, please contact Our customer service department.

The new owner will have to accept the applicant declaration form by the same procedure as for a registration (procedure detailed above).

**The change owner does not include any renewal. The creation date is reset at the Registry, and any remaining period is lost.**

## Section .NO.10. Deletion process

**One day before the Expiration date**, the domain name is released by Gandi to the Registry. All associated technical services are deactivated.

At this time, the domain name is placed on Quarantine status and can be restored, in accordance with the terms and conditions described on Our website and/or as communicated by Our customer service department. The length of the Quarantine period is 90 calendar days.

If the domain is neither renewed nor restored within these deadlines, the Registry will delete the domain name, which will become available for registration on a "first come first served" basis.

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